R5.3 Product and Service Category Tables Change History

General Change
- Changed “Product Category Tables” to “Product and Service Category Tables” throughout to reflect new ISO 9001 terminology

Table A-1
- Modified text to reflect change terminology change noted above
- Added modified definition of “network element” to preface
- Added new category 1.2.4 Core and Access Ethernet Switches
- Removed “Ethernet Switches” from the examples list for 1.2.9.2 Edge Routers
- Added new category 3.3.2.5 Combined (BTS)
- Added “NFV Orchestrator” to examples for 4.2.1 On-line Critical Operations Support Systems
- Added “Virtual Network Function Manager (VNFM)” and “Virtual Infrastructure Manager (VIM)” to examples for 4.2.2 On-line Non-Critical Operations Support Systems
- Changed name of 6.2.1.2.4 to Wireless Terminal and Desktop/PC Software Applications, modified definition to include computer applications and added examples of “Application software for tablets” and “Application software for desktop/laptop PCs
- Renamed 6.2.6 Television Interfaces and split the category 6.2.6.1 Set Top Box and 6.2.6.2 TV Stick
- Added new category 6.2.9 VoIP
- Added new category 7.8.6 Project Management
- Corrected wording in 8.5.2.3 Optical Subassemblies definition

Table A-2
- Added new category 1.2.4 as noted above
- Modified name of 3.3.1 to Base Station Controller Equipment to match Table A-1 name
- Added new category 3.3.2.5 as noted above
- Changed name of 6.2.1.2.4 as noted above
- Split 6.2.6 into 6.2.6.1 and 6.2.6.2 as noted above
- Added new category 6.2.9 as noted above
- Added new Note 5 to sections 7 and 9
- Added new category 7.8.6 Project Management as noted above
- Changed 9.6 e-Business and Content Hosting SQ numerator to “repeat incident with same customer” and SQ denominator to “incidents”

Table A-3
- Changed title to “Network Element Outage Definitions for SONE”
- Modified name of 3.3.1 to Base Station Controller Equipment to match Table A-1 name