### Table A-1

- Corrected grammar problem in definition for 1.2.9.3 Access Routers
- Split 3.2.4 Digital Subscriber Line (DSL) into 3.2.4.1 Legacy, 3.2.4.2 Symmetric, 3.2.4.3 Asymmetric categories
- Changed the name of 3.2.6 from “Cable Transmission” to “Video Transmission” and changed the definition to reflect current usage of this equipment
- Changed the name of 3.2.6.2 from “Analog Cable Transmission Equipment” to “Analog Video Transmission Equipment” and changed the definition to match
- Changed the name of 3.2.6.3 from “Digital Video Cable Transmission Equipment” to “Digital Video Transmission Equipment” and changed the definition to match
- Removed fire alarms from the examples list for 4.2.1 On-line Critical Network Management
- Split 6.2.3 Data Modems into 6.2.3.1 Wired Modems and 6.2.3.2 Wireless Modems
- Changed Section 7 title to “Service Products” from “Services” and throughout Section 7, changed “Service” to “Services” in the product category titles
- Split 7.3 Maintenance Service into 7.3.1 Network Field Maintenance and 7.3.2 Network Operations Center
- Added Plug-in Inventory Control (PIC) center to examples for 7.7.5.1 Logistical Services, Third party
- Added new category 7.8.5 Facility Management
- Changed the title of Section 9 to “End-Customer Services”
- In the definition for Section 9, changed “hardware” to “simple pre-paid wireless phone service”
- In Section 9, changed “Products” to “Service Products”

### Table A-2

- Split 3.2.4 Digital Subscriber Line (DSL) into 3.2.4.1 Legacy, 3.2.4.2 Symmetric, 3.2.4.3 Asymmetric categories as noted above
- Made name change to 3.2.6, 3.2.6.2, and 3.2.6.3 noted above
- Changed SO normalization unit to “Video Channels” from “Network Element” for 3.2.6.2 Analog Video Transmission Equipment
- Changed SO normalization unit to “Video Channels” from “Network Element” for 3.2.6.3 Digital Video Transmission Equipment
- Split 6.2.3 Data Modems into 6.2.3.1 Wired Modems and 6.2.3.2 Wireless Modems as noted above
- Changed NYR normalization unit to “Network Element” from “Unit” for 6.2.5 Passive Optical Network Termination Units
- Changed Section 7 title to “Service Products” from “Services” and throughout Section 7, changed “Service” to “Services” in the product category titles
- Clarified SQ measure notes for 7.1.1 Installation
- Split 7.3 Maintenance Service into 7.3.1 Network Field Maintenance and 7.3.2 Network Operations Center
- Changed 7.3.1 NPR normalization units from “Units maintained” to “Network elements maintained”
- Changed SQ denominator for 7.4 Repair Services from “Units Repaired” to “Units under warranty or repaired in the previous six months, whichever is longer”
- Changed SQ denominator for 7.6.1 Procurement Services from “Units Procured” to “Units under warranty or procured in the previous six months, whichever is longer”
- Added new category 7.8.5 Facilities Management
- Changed the title of Section 9 to “End-Customer Services”

### Table A-3

- Split 3.2.4 Digital Subscriber Line (DSL) into 3.2.4.1 Legacy, 3.2.4.2 Symmetric, 3.2.4.3 Asymmetric categories as noted above. Same outage definitions kept for all three.