Table A-1
- Clarified definition of 1.2.2 Access Multi-service and added more examples
- Clarified definition of 1.2.6 Packet Gateway and added more examples
- Added new product category 1.2.7 Application Servers
- Clarified definition of 1.2.8 Service and Network Controller
- Added example to 2.2 Common Channel Signaling
- Clarified definition of 3.2.2.1.2.1 SONET to ease translation
- Added new product category 3.3.4 WLAN Base Station Equipment
- Added new product category 3.3.5 Wireless Location Services
- Deleted obsolete 3.4.x categories
- Clarified definition of 6.1 Enhanced Service Platforms to make it consistent with other definitions
- Added new product category 6.2.6 Video Interface (set top box)
- Added example of “Simple Attendant System” to product category 6.5
- Reworded general services definition material to clarify definitions of contracted and internal services. Also corrected misuse of the word "supplier" where "organization" was meant. Removed obsolete third-party reference.
- Added internal service organizations to 7.1 Installation Service, 7.3 Maintenance Service and 7.9 General Support Service
- Noted 7.10 e-Business Consulting is a contracted service
- Clarified definition of 9.4 Private Networks to note it includes internal networks

Table A-2 Preface
- Added definition of "optical channel" as a normalization unit

Table A-2
- 1.1 Switching - added note clarifying that "terminations" for MSC should equate to "configured channels"
- 1.2.6 Packet Gateway - changed NU for SO to "Maximum configured call capacity" to match FCC reporting
- 1.2.7 Application Servers - new product category
- 1.2.8 Service and Network Controller - changed NU for SO to "Maximum configured call capacity" to match FCC reporting
- 3.1.1.1.1 Metallic Conductor Cable and 3.1.1.2.1 Fiber Optic Cable - changed NU for NPR from "none" to "Finished product meters shipped"
- 3.3.1 Base Station Equipment - changed NU for SO to "Maximum configured call capacity" to match FCC reporting
- 3.3.2 Base Transceiver System - changed NU for SO to "Maximum configured call capacity" to match FCC reporting
- 3.3.4 WLAN Base Station Equipment, 3.3.5 Wireless Location Services, and 6.2.6 Video Interface - new product categories
- 7.2.2 Software Development Service - changed NU for NPR from "Contract" to "Contracted Items Delivered" and added clarifying note
- 8.5.1 Optical Fiber - changed NU for NPR from "none" to "Finished product meters shipped"
- 9.6 e-Business & Content Hosting - Changed NU for NPR and SO from "System" to "Hosted customer sites"

Table A-3
- Revised partial outage definitions for 1.1 End Office, 1.2.2 Access Multi-service, 1.2.6 Packet Gateway and 1.2.8 Service and Network Controller to make them consistent with other partial outage definitions.
- Revised total outage definition for 1.2.2 Access Multi-service to make it consistent with other total outage definitions
- Added new product categories 1.2.7 Application Servers, 3.3.4 WLAN Base Station Equipment, and 3.3.5 Wireless Location Services

Table A-5
- Corrected error in STM-16 equivalent E3 number