



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Integrated Global Quality Requirements & Measurements Contact: Tom Yohe (thomas.f.yohe@alcatel.com)	2. Alert Number: 04-006A
3. Documentation Affected: "Auditing TL 9000 Measurements Handbook Release 3.5" announcement issued on 31 March 2004.	4. Issue Date: 2004/09/07
5. Reason for Alert: Clarification on the applicability of the new registrar training class supporting the TL 9000 Measurements.	
6. Description: The bulletin issued on 31 March 2004 for all registrar auditors to take the new registrar training class supporting the TL 9000 Measurements Handbook version 3.5 is also applicable to the certification/registration body (CRB) registration decision making individuals with veto power as referred to in TL 9000 Requirements Handbook version 3.0 Appendix A, item 1.5. CRB registration decision making individuals with veto power will not be qualified to make TL 9000 registration decisions after the dates outlined in the bulletin without successful completion of the examination.	
7. Comments: This Alert is being issued to reinforce the requirement that CRB assessment personnel and registration decision making personnel with veto power involved in the TL 9000 registration process need to complete all required TL 9000 training in order to perform audits to TL 9000 or to approve TL 9000 registrations.	