



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Oversight Contact: Ken Koffman	2. Alert Number: 03-005A
3. Documentation Affected: Clarified information from Release 3.5 Measurements Handbook and Release 3.0 Requirements Handbook	4. Issue Date: 10/10/03
5. Reason for Alert: <p>There is a wide variability observed in today's depth of assessment for TL 9000 audits. There have been cases where TL 9000 registered performance data input has been inconsistent and/or incorrect. We have also seen dramatic changes to performance/normalization unit magnitudes. The QuEST Forum's integrity and future viability is dependent on consistency of TL 9000 quality system implementation at registered companies and the validity of data submitted to the repository. As a result, we have assembled a paper (TL18-03) clarifying registrar auditor responsibilities necessary to address the above challenges. Please note that these are clarifications to existing requirements. The paper does not add any new requirements.</p> <p>It is expected that in next update to Requirements Handbook, we would incorporate the information from this paper into an Appendix and remove the requirements scattered throughout handbooks</p>	
6. Description: Click here to read the document.	
7. Comments: This document was approved for distribution by the Oversight Workgroup at its Schaumburg, IL meetings on September 25, 2003	