

Cross Reference for TL 9000 Release 3.0 to 4.0

TL 9000 Release 3.0	Requirement	Type	GR1202	GR1252	TR179	ISO12207	Forum	ISO 9000-3
4.2.3.C.1 Control of Customer-Supplied Documents and Data	Yes	C					X	
5.2.C.1 Customer Relationship Development	Yes	C	X					
5.2.C.2 Customer Communication Procedures	Yes	C	X					
5.2.C.2 NOTE 1							X	
5.4.1.C.1 Quality Objectives	Yes	C					X	
5.4.2.C.1 Long- and Short-Term Quality Planning	Yes	C					X	
5.4.2.C.1 NOTE 1							X	
5.4.2.C.2 Customer Input	Yes	C	X					
5.4.2.C.3 Supplier Input	Yes	C	X					
5.5.3.C.1 Organization Performance Feedback	Yes	C	X					
6.2.2.C.1 Internal Course Development	Yes	C	X					
6.2.2.C.2 Quality Improvement Concepts	Yes	C	X					
6.2.2.C.3 Training Requirements and Awareness	Yes	C	X					
6.2.2.C.4 ESD Training	Yes	C					X	
6.2.2.C.5 Advanced Quality Training	Yes	C		X				
6.2.2.C.6 Training Content	Yes	C					X	
6.2.2.HV.1 Operator Qualification	Yes	HV	X					
6.4.C.1 Work Areas	Yes	C		X				
7.1.C.1 Life Cycle Model	Yes	C				X		
7.1.C.2 New Product Introduction	Yes	C			X			
7.1.C.2 NOTE 1							X	
7.1.C.3 Disaster Recovery	Yes	C				X		
7.1.C.4 End of Life Planning	Yes	C				X		
7.1.HS.1 Configuration Management Plan	Yes	HS				X		
7.1.HS.1 NOTE 1							X	
7.1.S.1 Estimation	Yes	S			X			
7.1.S.1 NOTE 1							X	
7.1.S.2 Computer Resources	Yes	S			X			
7.1.S.3 Support Software and Tools Management	Yes	S			X			
7.1.V.1 Service Delivery Plan	Yes	V					X	
7.2.2.C NOTE 1								X
7.2.2.C NOTE 2						X		
7.2.3.C.1 Notification About Problems	Yes	C		X				
7.2.3.C.2 Problem Severity	Yes	C			X			
7.2.3.C.2 NOTE 1							X	
7.2.3.C.3 Problem Escalation	Yes	C			X			

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7.2.3.C.4 Customer Feedback	Yes	C		X				
7.2.3.H.1 Organization's Recall Process	Yes	H					X	
7.3.1.C.1 Project Plan	Yes	C				X		
7.3.1.C.1 NOTE 1							X	
7.3.1.C.1 NOTE 2							X	
7.3.1.C.2 Requirements Traceability	Yes	C			X			
7.3.1.C.2 NOTE 1							X	
7.3.1.C.3 Test Planning	Yes	C			X			
7.3.1.C.3 NOTE 1							X	
7.3.1.S.1 Integration Planning	Yes	S				X		
7.3.1.S.2 Migration Planning	Yes	S				X		
7.3.2.C.1 Customer and Supplier Input	Yes	C	X					
7.3.2.C.2 Design and Development Requirements	Yes	C				X		
7.3.2.H.1 Content of Requirements	Yes	H		X				
7.3.2.S.1 Identification of Software Requirements	Yes	S				X		
7.3.2.S.2 Requirements Allocation	Yes	S						X
7.3.3.S.1 Software Design and Development Output	Yes	S						X
7.3.3.V.1 Services Design and Development Output	Yes	V						
7.3.6.C NOTE 1							X	
7.3.6.S.1 Release Management	Yes	S			X			
7.3.7.C.1 Change Management Process	Yes	C		X				
7.3.7.C.2 Informing Customers	Yes	C		X				
7.3.7.HS.1 Problem Resolution Configuration Management	Yes	H			X			
7.3.7.H.1 Component Changes	Yes	H		X				
7.4.1.C.1 Purchasing Procedure(s)	Yes	C				X		
7.4.1.C.1 NOTE 1							X	
7.5.1.C.1 Organization's Support Program	Yes	C		X				
7.5.1.C.2 Service Resources	Yes	C	X					
7.5.1.HS.1 Emergency Service	Yes	HS	X					
7.5.1.HS.2 Installation Plan	Yes	HS				X		
7.5.1.S.1 Patching Procedure(s)	Yes	S			X			
7.5.1.S.2 Patch Documentation	Yes	S			X			
7.5.1.S.3 Replication	Yes	S						X
7.5.1.V.1 Software Used in Service Delivery	Yes	V					X	
7.5.1.V.2 Tool Changes	Yes	V					X	
7.5.2.HV.1 Operational Changes	Yes	HV		X				

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7.5.3.HS.1 Product Identification	Yes	HS						X
7.5.3.H.1 Traceability for Recall	Yes	H					X	
7.5.3.H.2 Traceability of Design Changes	Yes	H					X	
7.5.5.C.1 Anti-Static Protection	Yes	C		X				
7.5.5.HS.1 Packaging and Labeling Audit	Yes	HS					X	
7.5.5.HS.1 NOTE 1	Yes	HS					X	
7.5.5.H.1 Deterioration	Yes	H		X				
7.5.5.S.1 Software Virus Protection	Yes	S						X
7.6.H.1 Identified Equipment	Yes	H		X				
8.2.1.C.1 Customer Satisfaction Data	Yes	C	X					
8.2.3.C.1 Process Measurement	Yes	C						X
8.2.4.HV.1 Inspection and Test Documentation	Yes	HV		X				
8.2.4.HV. 2 Inspection and Test Records	Yes	HV		X				
8.2.4.H.1 Periodic Retesting	Yes	H		X				
8.2.4.H.2 Content of Testing	Yes	H		X				
8.2.4.H.2 NOTE 1							X	
8.2.4.H.3 Frequency of Testing	Yes	H		X				
8.2.4.H.4 Testing of Repair and Return Products	Yes	H		X				
8.2.4.S.1 Test Documentation	Yes	S			X			
8.4.C.1 Trend Analysis of Nonconforming Product	Yes	C					X	
8.4.H.1 Field Performance Data	Yes	H		X				
8.4.V.1 Service Performance Data	Yes	V		X				
8.5.1.C.1 Quality Improvement Program	Yes	C		X				
8.5.1.C NOTE 1							X	
8.5.1.C.2 Employee Participation	Yes	C	X					
8.5.2.C NOTE 1							X	
8.5.2.C NOTE 2							X	
8.5.2.C NOTE 3							X	
8.5.2.S.1 Problem Resolution	Yes	S			X			
	82	82	14	22	14	12	31	7
	C	39						
	H	23						
	S	21						
	V	9						

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	C Total	39						
	H Total	13						
	HS Total	6						
	HV Total	4						
	S Total	15						
	V Total	5						

ISO 9004-2

ISO 9004-2

X

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