# TL 9000 Quality Management System Measurements Handbook Release 5.5

### The QuEST Forum SITE LICENSE AGREEMENT

The parties to this agreement are the QuEST Forum, publisher of *TL 9000 QUALITY MANAGEMENT SYSTEM MEASUREMENTS HANDBOOK* [referred to as the Measurements Handbook R5.5 or simply *The Handbook*], and the Licensee identified below. The following terms are applicable:

- **Product:** This site license applies to the electronic version, in PDF format, of the *Measurements Handbook R5.5* as published in English.
- **License:** Upon payment of the Site License fee, QuEST Forum hereby grants Licensee a non-exclusive, non-transferable, limited license to install a single copy of *The Handbook* on a single intranet network or on multiple computers residing at a single location or facility, and use *The Handbook* in accordance with the terms and conditions of this Agreement (the "Site License").
- **Scope:** The scope of this Site License pertains to usage of the electronic version of *The Handbook* received by the Licensee. Licensee agrees that only its offices and the number of estimated users will have access to the electronic version. Users may include employees of the Licensee, contract employees and members of joint ventures.
- Term: This agreement applies to this specific release of *The Handbook* and does not include rights to any future releases.
- **Copyright:** The Handbook is copyrighted by the QuEST Forum. All rights are reserved. Under the copyright law, receiving an electronic version of *The Handbook* imposes the same copyright restrictions as those applicable to a purchase of a printed book. Similarly, the electronic version may not be made available by the Licensee to anyone not employed by the Licensee. Licensee is granted permission to download and copy all or part of *The Handbook* for internal and archival use only. Licensee will show due diligence regarding usage of content and post copyright restriction on appropriate web sites. Notwithstanding the above, Licensee shall not (a) copy, in whole or in part, distribute, license or sublicense *The Handbook* to any third party for any reason; or (b) modify, adapt, alter, translate, or create derivative works of *The Handbook* without the written consent of the QuEST Forum.
- **Limits:** Licensee is only licensed to make the electronic version of *The Handbook* available only on its intranet(s) or network(s). The "site" consists of the Licensee's intranet(s) and network(s) used in support of TL 9000 development and compliance throughout the Licensee's facilities worldwide.
- Counting Rules Exception: Notwithstanding other restrictions in this Agreement, Licensee may use the Counting Rules and Counting Rule Exclusions sections of the Measurements Handbook as follows: Content from these sections may be incorporated into the Licensee's communications with specific suppliers as part of a Supplier Management Process. Access by those suppliers will be controlled, reflect QuEST Forum's ownership and copyright of the material, and prohibit further dissemination of the material. However, this usage is subject to limitations described per the SITE LICENSE AGREEMENT FEE STRUCTURE.
- **Fee:** The fee established for this site license, according to the fee structure below, is based on the number of users that will be given access to the licensee's electronic version of *The Handbook*. The site license once issued is NONREFUNDABLE.
- Warranty: QuEST Forum warrants that the media upon which The Handbook is conveyed to the Licensee shall be free
  from material defects. Notwithstanding the warranty made above, QuEST Forum makes no other warranty, express or
  implied, with respect to the contents of The Handbook, including The Handbook is licensed to Licensee "AS IS." QUEST
  Forum disclaims and MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, WITH RESPECT TO THE PRODUCT
  INCLUDING (BUT NOT LIMITED TO) IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A
  PARTICULAR PURPOSE.
- General: This agreement will be effective upon being signed by both parties as shown below. The QuEST Forum will
  forward the Licensee a PDF file once payment is received and processed. QuEST Forum's TL 9000 database coordinator
  will provide technical assistance as needed to coordinate the issuance of the electronic version of *The Handbook*.
  Restrictions on use of any documents electronic or otherwise received under terms of this agreement shall continue
  notwithstanding any subsequent disposition of this agreement.
- Law: This agreement is governed by the laws of the State of Texas (USA).

# TL 9000 Quality Management System Measurements Handbook Release 5.5

### The QuEST Forum SITE LICENSE AGREEMENT

## *Measurements Handbook 5.0*SITE LICENSE AGREEMENT FEE STRUCTURE

Number of Users QuEST Forum	Member Price	Non-Member Price
2-9	\$700	\$1,000
10-24	\$1,800	\$3,000
25-49	\$3,150	\$5,250
50-74	\$4,350	\$7,250
75-99	\$5,550	\$9,250
100+	\$6,000	\$10,000

Company Name as it will appear in	the document:		
Number of Users:			
Contact Name and E-mail:			
By signing this agreement, both par	ties agree to the terms o	cited above:	
QuEST Forum		Licensee	

### Instructions:

Enter the company name above as it is to appear in the document, select the number of users, and enter contact information.

Print the document. Sign and date this agreement, then scan as a pdf and return via email to information@questforum.org. If you have any questions, please contact information@questforum.org.

Payment must be received before document is delivered. The site license edition can be ordered and paid for online at http://tl9000.org/handbooks/softcopy\_availability.html.

**Note:** To receive the QuEST Forum member price when purchasing online, you must login (using a Login ID associated with a QuEST Forum member company) prior to adding the item to the cart.